



January 16, 2023

BSE Limited Corporate Relationship, Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai 400 001 BSE Scrip Code: 500247, 958687, 974396	National Stock Exchange of India Limited Exchange Plaza, Plot No. C/1, G Block, Bandra-Kurla Complex, Bandra (East), Mumbai 400 051 NSE Symbol: KOTAKBANK, KMB22, KMB26, KMB29
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Dear Sirs,

Sub.: Statement of Investor Grievance Redressal for the quarter ended December 31, 2022

Pursuant to the provisions of Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed, the Statement of Investor Grievance Redressal of Kotak Mahindra Bank Limited for the quarter ended December 31, 2022 received from Registrar & Transfer Agents, as follows:

- (i) Kfin Technologies Limited for Equity and Preference Shares;
- (ii) Link Intime India Private Limited for Bonds (Infrastructure/Lower Tier II); and
- (iii) Bigshare Services Private Limited for Non-Convertible Debentures.

Thanking you,

Yours faithfully,

For Kotak Mahindra Bank Limited

Avan Doomasia
Senior Executive Vice President &
Company Secretary

Encl.: as above

INVESTOR COMPLAINT CERTIFICATE

This is to certify that we are the Registrars and Share Transfer Agents of M/s. Kotak Mahindra Bank Limited (“the Bank”) for Equity as well as Preference Shares (electronic and physical shares both).

This is to further certify that the investor complaints of the Bank for the quarter ending December 31, 2022 are as follows :

Investor Complaints pending at the beginning of the quarter	0
Investor Complaints received during the quarter	11
Investor Complaints disposed off during the quarter	10
Investor Complaints lying unresolved at the end of the quarter	1*

Note * : The pending investor complaint has been resolved on January 14, 2023.

For **KFin Technologies Ltd**

(Formerly known as **KFin Technologies Private Ltd**)



C Shobha Anand
Deputy Vice President

Date : 14th January, 2023

KFin Technologies Limited 
(Formerly known as KFin Technologies Private Limited)

Registered & Corporate Office:

Selenium, Tower B, Plot No- 31 & 32, Financial District, Nanakramguda,
Serilingampally Hyderabad Rangareddi, Telangana – 500032, India

CIN : U72400TG2017PLC117649



Link Intime India Pvt. Ltd.
CIN : U67190MH1999PTC118368
C- 101, 247 Park, L.B.S. Marg,
Vikhroli (West), Mumbai - 400 083.
Tel. : +91 22 4918 6000
Fax : +91 22 4918 6060
E-mail : mumbai@linkintime.co.in
Website : www.linkintime.co.in

Date : 05.01.2023

TO,
UNIT: KOTAK MAHINDRA BANK LIMITED

ISIN'S: INE237A08940 INE237A08957

Sub.:	Statement of Investor Complaints for the period ended as on December 31, 2022 w.r.t. Non-Convertible Debentures ("NCDs")
Ref.:	Regulation 13 (3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations")

We, Link Intime India Private Limited, are the Registrar and Transfer Agents of the Company w.r.t. said NCDs, only for providing electronic connectivity.

We further confirm that during the period from **01st October 2022** to **31st December 2022**, we have not received any complaints/ grievances from holders of the NCDs issued by the Company and a summary of the same, as required in terms of the SEBI Listing Regulations as mentioned in the below table:

Particulars	No. of Complaints
Pending at the beginning of the quarter	0
Received during the quarter	0
Disposed off during the quarter	0
Remaining unresolved at the end of the quarter	0

This is for your information.

Thanking You.

Yours faithfully,

For Link Intime India Pvt Ltd.


Ganesh Jadhav
Asst. Vice President - Depository Operations

Date: 03st January, 2023

INVESTOR COMPLAINT CERTIFICATE

This is to certify that we are the Registrars and Share Transfer Agents of M/s. Kotak Mahindra Bank Ltd for both electronic and physical Bonds (Infrastructure/Lower Tier II).

This is to certify that the investor grievance of the bank for the quarter ending 31st December 2022 is as follows:

Investor Complaints pending at the beginning of the quarter	Nil
Investor Complaints received during the quarter	Nil
Investor Complaints disposed of during the quarter	Nil
Investor Complaints lying unresolved at the end of the quarter	Nil

For Bigshare Services Pvt. Ltd.

JIBU
THANKACHAN
JOHN

Digitally signed by JIBU
THANKACHAN JOHN
Date: 2023.01.03
10:51:51 +05'30'

Jibu John
Authorisd Signatory

CIN : U99999MH1994PTC076534