



Kotak Mahindra Bank

21<sup>st</sup> July 2020

The Manager Corporate Relationship, BSE Limited, 1 <sup>st</sup> Floor, New Trading Ring, Rotunda Building, Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai 400 001.	The Manager National Stock Exchange of India Ltd. Exchange Plaza, 5 <sup>th</sup> Floor, Plot No.C/1, G Block, Bandra-Kurla Complex, Bandra (East), Mumbai 400 051.
---	--

Dear Sir,

Pursuant to Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, we enclose the Investor Grievance Redressal Certificates for the quarter ended 30<sup>th</sup> June 2020 received from R&T Agents i.e., Kfin Technologies Private Limited for equity shares and (1) Link Intime India Pvt. Ltd., & (2) Bigshare Services Pvt. Ltd., for Non-convertible Debentures.

Kindly acknowledge receipt.

Yours faithfully,  
**Kotak Mahindra Bank Limited**

*B. R. Chandarana*  
**Bina Chandarana**  
**Joint President & Company Secretary**

Encl: as above.



Kotak Mahindra Bank Ltd.  
CIN: L65110MH1985PLC038137

Registered Office:  
27 BKC, C 27, G Block,  
Bandra Kurla Complex,  
Bandra (E), Mumbai 400051,  
Maharashtra, India.

T +91 22 61660001  
www.kotak.com

# LINK Intime

Link Intime India Pvt. Ltd.  
CIN : U87190MH1999PTC118388  
C- 101, 247 Park, L.B.S. Marg,  
Vikhroli (West), Mumbai - 400 083.  
Tel. : +91 22 4918 6000  
Fax : +91 22 4918 6060  
E-mail : mumbai@linkintime.co.in  
Website : www.linkintime.co.in

Date: 14.07.2020

TO,

UNIT: Kotak Mahindra Bank Limited

Sub.:	Statement of Investor Complaints for the quarter ended on Jun 30,2020 w.r.t. Non-Convertible Debentures ("NCDs")
Ref.:	Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations")

We, Link Intime India Private Limited, are the Registrar and Transfer Agents of the Company w.r.t. said NCDs, only for providing electronic connectivity to the Company.

We further confirm that during the quarter ended on 01<sup>st</sup> April-2020 to 30<sup>th</sup> June 2020, we have not received any complaints/ grievances from holders of the NCDs issued by the Company and a summary of the same, as required in terms of the SEBI Listing Regulations is as follows:

Particulars	No. of Complaints
Pending at the beginning of the quarter	0
Received during the quarter	0
Disposed off during the quarter	0
Remaining unresolved at the end of the quarter	0

This is for your information.

Thanking You.

Yours faithfully,

For Link Intime India Pvt Ltd.

  
Ganesh Jadhav  
Asst. Vice President - Depository Operations





**INVESTOR COMPLAINT CERTIFICATE**

This is to certify that we are the Registrars and Share Transfer Agents of M/s. Kotak Mahindra Bank Limited for both electronic and physical shares.

This is to further certify that the investor grievance of the bank for the quarter ending 30.06.2020 is as follows :

Investor Complaints pending at the beginning of the quarter	3
Investor Complaints received during the quarter	10
Investor Complaints disposed off during the quarter	9
Investor Complaints lying unresolved at the end of the quarter	4

Note \* : The pending investor complaints were resolved on 15<sup>th</sup> July, 2020.

For KFin Technologies Private Ltd

**C Shobha Anand**  
**Deputy General Manager**

**KFin Technologies Private Limited**  
(Formerly known as "Karvy Fintech Private Limited")

**Registered & Corporate Office**

Selenium Building, Tower-B, Plot No- 31 & 32, Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032. Ph : +91 40 6716 2222, 3321 1000 | <https://www.kfintech.com> | CIN : U72400TG2017PTC117649