



Kotak Mahindra Bank

20th January 2020

The Manager Corporate Relationship, BSE Limited, 1 st Floor, New Trading Ring, Rotunda Building, Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai 400 001.	The Manager National Stock Exchange of India Ltd. Exchange Plaza, 5 th Floor, Plot No.C/1, G Block, Bandra-Kurla Complex, Bandra (East), Mumbai 400 051.
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Dear Sir,

Pursuant to Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, we enclose the Investor Grievance Redressal Certificates for the quarter ended 31st December 2019 received from R&T Agents i.e., Kfin Technologies Private Limited for equity shares and (1) Link Intime India Pvt. Ltd., & (2) Bigshare Services Pvt. Ltd., for Non-convertible Debentures.

Kindly acknowledge receipt.

Yours faithfully,
Kotak Mahindra Bank Limited

B.R. Chandarana
Bina Chandarana
Company Secretary &
Sr. Executive Vice President

Encl: as above.



Kotak Mahindra Bank Ltd.
CIN: L65110MH1985PLC038137

Registered Office:
27 BKC, C 27, G Block,
Bandra Kurla Complex,
Bandra (E), Mumbai 400051,
Maharashtra, India.

T +91 22 61660000
www.kotak.com

INVESTOR COMPLAINT CERTIFICATE

This is to certify that we are the Registrars and Share Transfer Agents of M/s. Kotak Mahindra Bank Limited for both electronic and physical shares.

This is to further certify that the investor grievance of the bank for the quarter ending 31.12.2019 is as follows :

Investor Complaints pending at the beginning of the quarter	1
Investor Complaints received during the quarter	3
Investor Complaints disposed off during the quarter	4
Investor Complaints lying unresolved at the end of the quarter	0

For **KFin Technologies Private Ltd**



Authorised Signatory



KFin Technologies Private Limited
(Formerly known as "Karvy Fintech Private Limited")

Registered & Corporate Office

Selenium Building, Tower-B, Plot No- 31 & 32, Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032. Ph : +91 40 6716 2222, 3321 1000 | <https://www.kfintech.com> | CIN : U72400TG2017PTC117649

Date : 06.01.2020

TO,

UNIT: KOTAK MAHINDRA BANK LIMITED

Sub.:	Statement of Investor Complaints for the quarter ended on December 31, 2019 w.r.t. Non-Convertible Debentures ("NCDs")
Ref.:	Regulation 13 (3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations")

We, Link Intime India Private Limited, are the Registrar and Transfer Agents of the Company w.r.t. said NCDs, only for providing electronic connectivity to the Company.

We further confirm that during the quarter ended on 01st October 2019 to 31st December 2019, we have not received any complaints/ grievances from holders of the NCDs issued by the Company and a summary of the same, as required in terms of the SEBI Listing Regulations is as follows:

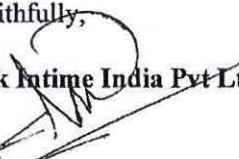
Particulars	No. of Complaints
Pending at the beginning of the quarter	0
Received during the quarter	0
Disposed off during the quarter	0
Remaining unresolved at the end of the quarter	0

This is for your information.

Thanking You.

Yours faithfully,

For Link Intime India Pvt Ltd.


Ganesh Jadhav
Asst. Vice President - Depository Operations





Date: 06th January 2020

INVESTOR COMPLAINT CERTIFICATE


This is to certify that we are the Registrars and Share Transfer Agents of M/s. ING VYSYA BANK LIMITED # 9.90% UNSEC NCUM RTD RED MKT SUB NCD SR-2 TRANCHE-I PP LOA RD DT-14.12.2022 for both electronic and physical Bonds (Infrastructure/ Lower Tier II).

This is to certify that the investor grievance of the bank for the quarter ending 31st December 2019 is as follows:

Investor Complaints pending at the beginning of the quarter	Nil
Investor Complaints received during the quarter	Nil
Investor Complaints disposed off during the quarter	Nil
Investor Complaints lying unresolved at the end of the quarter	Nil

Note:-

For Bigshare Services Pvt. Ltd.



Authorised Signatory



CIN : U99999MH1994PTC076534

(An Associate Company of Transfer Online Inc., USA)