



Kotak Mahindra Bank

19th July 2019

The Manager Corporate Relationship, BSE Limited, 1 st Floor, New Trading Ring, Rotunda Building, Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai 400 001.	The Manager National Stock Exchange of India Ltd. Exchange Plaza, 5 th Floor, Plot No.C/1, G Block, Bandra-Kurla Complex, Bandra (East), Mumbai 400 051.
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Dear Sir,

Pursuant to Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, we enclose the Investor Grievance Redressal Certificates for the quarter ended 30th June 2019 received from R&T Agents i.e., Karvy Fintech Private Limited for equity shares and Link Intime India Pvt. Ltd., for Non-convertible Debentures.

Kindly acknowledge receipt.

Yours faithfully,
Kotak Mahindra Bank Limited

Prachi.Mogre
Vice President -Secretarial Dept.

Encl: as above.



Kotak Mahindra Bank Ltd.
CIN: L65110MH1985PLC038137

Registered Office:
27 BKC, C 27, G Block,
Bandra Kurla Complex,
Bandra (E), Mumbai 400051,
Maharashtra, India.

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www.kotak.com

INVESTOR COMPLAINT CERTIFICATE

This is to certify that we are the Registrars and Share Transfer Agents of M/s. Kotak Mahindra Bank Limited for both electronic and physical shares.

This is to further certify that the investor grievance of the bank for the quarter ending 30.06.2019 is as follows :

Investor Complaints pending at the beginning of the quarter	4
Investor Complaints received during the quarter	9
Investor Complaints disposed off during the quarter	12
Investor Complaints lying unresolved at the end of the quarter	1*

Note * : The pending investor complaints will be resolved in July, 2019.

For **Karvy Fintech Private Ltd**



Authorised Signatory

Date : 18.07.2019

TO,

UNIT: KOTAK MAHINDRA BANK LIMITED

Sub.:	Statement of Investor Complaints for the quarter ended on June 30, 2019 w.r.t. Non-Convertible Debentures ("NCDs")
Ref.:	Regulation 13 (3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations")

We, Link Intime India Private Limited, are the Registrar and Transfer Agents of the Company w.r.t. said NCDs, only for providing electronic connectivity to the Company.

We further confirm that during the quarter ended on 01st April 2019 to 30th June 2019, we have not received any complaints/ grievances from holders of the NCDs issued by the Company and a summary of the same, as required in terms of the SEBI Listing Regulations is as follows:

Particulars	No. of Complaints
Pending at the beginning of the quarter	0
Received during the quarter	0
Disposed off during the quarter	0
Remaining unresolved at the end of the quarter	0

This is for your information.

Thanking You.

Yours faithfully,

For Link Intime India Pvt Ltd.


Ganesh Jadhav
Asst. Vice President - Depository Operations