

Channel Access Request Form
(Individual)**Customer Details**Name

First Name

Middle Name

Last Name

Customer Relationship Number E-mail Address

(Mandatory for Net Banking facility)

Channel Access Request

I wish to apply for access to the following channels

Phone Banking**Net Banking****Debit Card****Payment Gateway***Deposit Account(s) Demat Account(s) Investment Account(s)

Power of Attorney in favour of Bank to be executed to avail transaction facility on Net Banking for Investment Account(s).

* This facility requires Net Banking access.

Additional details for Debit CardPrimary Account

(Charges, if any applicable, will be recovered from this account. While all accounts maintained by you can be viewed or can be accessed through the card on all Kotak Mahindra Bank ATMs, this is the account that will be available on any of the VISA ATMs or merchant establishments. In case you do not specify any account, the first account you open with the Bank will be treated as your primary account.)

Declaration

I have read and understood the Terms and Conditions relating to various services and products, as also conditions prescribed herein, including, but not limited to (a) ATMs (b) Phone Banking (c) Debit Card (d) Net Banking (e) Payment Gateway. I accept and agree to be bound by the said Terms and Conditions including those excluding/limiting the Bank's liability. I understand that the Bank may at its absolute discretion, discontinue any of the services completely or partially without any notice to me. I agree that the Bank may debit my primary account stated above for service charges as applicable from time to time.

Customer's Signature

Date

- Notes :**
1. This is a customer level form and in case of more than one account holder, all account holders are required to fill separate forms.
 2. Existing customers can use this channel access request form for getting access to services and products. (Net Banking, Phone Banking, Debit Card and Payment Gateway) they have not availed of earlier.
 3. The Channel access for Demat Account(s) is restricted to view or enquiry rights on Net Banking and Phone Banking and is subject to all the co-holders of the Demat Account mutually agreeing to the access, in the form prescribed by the Bank.
 4. Customers having Deposit Account(s) with joint mode of operation will get only view or enquiry rights on Net Banking and Phone Banking and will not get Payment Gateway facility.
 5. The Channel Access for Investment Account(s) is restricted to view or enquiry rights on Phone Banking and view a transaction rights on Net Banking. Transaction rights are subject to the customer executing and granting Power of Attorney in favour of the Bank, as required from time to time.
 6. The Net Banking, Phone Banking and Payment Gateway access, if applied for, is applicable for all Deposit Account(s) existing or to be opened in future.
 7. Debit Cards will not be issued for or linked to NRO Account(s).
 8. All existing account(s) or to be opened in future will be linked to the Debit Card/Payment Gateway. Specific instructions are required for de-linking any account(s).
 9. Net Banking and Phone Banking access, if applied for, is applicable for all Investment Accounts existing or to be opened in future.
 10. Payment Gateway facility is provided as per terms and conditions of the Bank and regulatory guidelines as applicable from time to time.
 11. The Payment Gateway service will currently include sub-services like Online Trading, Bill Payments, Online shopping. The Payment access, if applied for, is applicable for all sub-services. Specific instructions will be required for de-linking sub-service(s).
 12. While the Bank will make all reasonable efforts for forwarding the payment to the billing company it will not be responsible for any credits into the customer's accounts with the billing companies.

For Bank Use Only

Branch Name _____

Request Captured by _____

Verified by _____

Request Authorised by _____

Signature & Stamp _____

Date _____

Date _____

POA Executed (Yes / No) _____