



Visit – <https://www.kotaksuper811.in> to play super 811.

Terms and Conditions

Campaign Construct –

- In the campaign, users will collect points during any session & users above qualifying score as per instruction will get locked voucher of 100 rs.
- The voucher can be unlocked only when the customer does Bill Pay of stipulated amount within Kotak 811 App in the given time period.

In case user doesn't have Kotak 811 Account, he will need to open Kotak 811 Account & do the bill payment / recharge during given timelines.

Qualification for gratification (in below sequence only)

- Activity 1 – Achieve / surpass qualifying score in engagement platform
- Activity 2 - Early 50 Bill payment / recharges of min. 300 Rs. in any given day after completing activity 1

Steps for Bill payment/Recharge via Kotak Mobile Banking App:

- Login to the Kotak Mobile Banking App & select BillPay / Recharge under Pay & Transfer Section
- Select the category of your biller
- Fill in your details, select the account you wish to pay from & tap on continue
- Check the details thoroughly & click on confirm
- Bill payment is done. Download or share the receipt for the bills paid
- Add your nickname and click on add to "Registered Billers" to receive alerts in future

Can be availed by customers of Kotak 811 only. In case a user doesn't have Kotak 811 account, they can open a Kotak 811 account & opt in for bill payment.

What are the types of Bill Pay transactions that I can do to be eligible for this offer?

- Mobile – prepaid and Post paid
- DTH
- Electricity
- Broadband
- Gas
- Insurance
- Credit card payment
- MF
- Rental payments
- Water payments

Other terms and conditions

1. This offer is made by Kotak Mahindra Bank Ltd (“Bank”) to its customers having a 811 savings account (“Customer”) in association with Qwiksilver Solutions (“Qwiksilver”).
2. 811 Savings Account Customer is any user who has opened 811 OTP/wallet account can avail the offer including KYC customers
3. The Offer is valid from 1st Aug, 2020 to 31st August, 2020 (“Offer Period”).
4. To participate in this campaign the customer is required to participate on the engagement platform on the link provided in the mailer score a minimum of points as per instruction on the platform and make a bill payment/recharge for a minimum amount of Rs. 300 in the Kotak Mobile Banking app to proceed towards unlocking the voucher.
5. The first 50 customers to successfully make a bill payment/recharge of minimum Rs. 300 shall be eligible for the Rs. 100 voucher.
6. The above mentioned criteria are not mutually exclusive. The voucher shall be awarded only if both criteria are met in sequence.
7. The offer cannot be clubbed with any other Bank offer on Bill payments and recharges. In case of customers falling in multiple bill pay & recharge related offer, higher voucher amount gratification will be shared with customer.
8. All eligible customers shall be communicated with the gift card numbers via SMS/email on their registered mobile number or email address with the bank.
9. Gift voucher will be in the form of a Woohoo voucher, which can be redeemed online for a voucher of many popular brands
10. This Gift voucher is issued by Qwiksilver. Qwiksilver is a private limited company incorporated under the laws of India, and is the issuer of Gift vouchers.
11. Participation in this offer is voluntary.

12. Any person participating in the offer shall be deemed to have read, understood and accepted these terms and conditions, the general terms and conditions of the Bank and the terms and conditions of Qwikcilver. Bank merely facilitates its Customers to avail the offer and it is in no way concerned or connected with the terms and conditions of Qwikcilver.
13. This offer is non-encashable and cannot be clubbed with any other offer.
14. Each customer/CRN will be eligible for maximum 1 voucher of Rs 100 during the offer period.
15. The Bank reserve the right to disqualify any Customer from the benefits of the Offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Offer.
16. The Bank holds out no warranty and makes no representation with respect to the service and delivery of the goods and services offered by Qwikcilver and the brand selected for the voucher. In case of any disputes or complaints regarding the same the Customer is required to resolve the same directly with Qwikcilver and the brand selected for the voucher without any reference to the Bank whatsoever.
17. Bank reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this offer or not, or to extend or withdraw it altogether.
18. The decision of the Bank in all matters in connection with and incidental to this offer is final and shall be binding on all persons.
19. The Bank shall not be responsible or liable in any manner whatsoever for any deficiency or inadequacy in the services rendered by Qwikcilver or any of the brands selected for the voucher and the Customer hereby agrees not to hold the Bank responsible or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses that he/she may suffer on account of this Offer.
20. Bank shall not be liable in any manner whatsoever for any loss/damage/claim that may arise out of use or otherwise of any goods and services availed by the Customer under the Offer.
21. Disputes, if any, arising out of or in connection with or as a result of above offer or otherwise relating hereto shall be subject to the exclusive jurisdiction of courts at Mumbai.

GIFT VOUCHER DETAILS

Steps to redeem the vouchers:

- To redeem this Gift Card click on <https://kotak811.woohoo.in/>
- Select the brand voucher of your choice.
- Select Denomination (same value of activation code) and click Checkout
- At the checkout page, enter delivery details like - first name, last name, email ID and mobile number.
- Enter your 8 digit activation code & click on Apply.
- Place Order by Clicking
 - Select I agree and abide to Terms and Conditions
 - Click PLACE ORDER
- You will receive a unique order ID for successful order creation. Please use the same for any future correspondence

Terms and Conditions for Gift voucher:

1. This Gift Card is issued by Qwiksilver Solutions (“Qwiksilver”). Qwiksilver is a private limited company incorporated under the laws of India, and is the issuer of Gift Cards.
2. This Gift Card is redeemable for e-gift cards for the brands on <https://kotak.woohoo.in/> ONLY
3. The Gift Card balance will not be redeemed for cash.
4. Gift Card cannot be used to purchase other Woohoo Gift Card or Woohoo e-gift Card.
5. The Gift Card cannot be reloaded.
6. In case customer is eligible for the gift card, he shall receive the same within 90 days from offer end date.
7. All eligible customers shall be communicated with the gift card numbers via SMS/email on their registered mobile number or email address with the bank.
8. Protect the card numbers and PIN numbers to avoid misuse. Bank or Qwiksilver Solutions will not be responsible in case the card is lost, stolen or used without permission. In case the card number gets stolen, it cannot be replaced, nor cash refunded.
9. The Gift Card cannot be revalidated after the expiry. No returns and no refunds on E-gift cards.
10. The validity of the Gift card/Voucher will be till 31st Dec 2020.